

Information regarding and consent to the use of Care Everywhere

Patient details

Name:

First name:

Date of birth:

Address:

Postcode/town:

E-mail:

Functionality and purpose of Care Everywhere

Care Everywhere enables Insel Gruppe AG (hereinafter referred to as Insel Gruppe) to exchange patient data with other hospitals and healthcare institutions in order to ensure better medical care. If you consent to the voluntary use of Care Everywhere as described in this declaration, Insel Gruppe may check whether you already have a patient file at another hospital or healthcare institution that also uses Care Everywhere. Vice versa, such hospitals may check whether you already have a patient file with Insel Gruppe. The patient record is a collection of personal information containing documents and data relating to your health. These include, for example, the discharge report from a hospital, the care report from Spitex, the list of medications, x-rays and the vaccination card.

If you already have a patient file with Insel Gruppe or at another hospital or healthcare institution, Care Everywhere will merge these data. The merged data will become an integral part of your Insel Gruppe patient file and will be used for your medical treatment. Care Everywhere aims to bolster the quality of medical treatment, improve treatment processes, increase patient safety, improve the efficiency of the healthcare system and promote patients' health literacy.

The merging of patient files via Care Everywhere is carried out exclusively by Insel Gruppe and the hospital or healthcare institution concerned. No data is transmitted to or stored by third parties as part of this process. Insel Gruppe implements technical measures to ensure data security.

A list of all Swiss hospitals and healthcare institutions that use Care Everywhere can be found on the following websites:

<https://epic.inselgruppe.ch/care-everywhere/>

<https://epic.inselgruppe.ch/smart-managed-care/>

Consent

Consent to the use of Care Everywhere is voluntary. Your decision not to use Care Everywhere will not affect your treatment. Insel Gruppe will not exchange any medical or other data about Care Everywhere with other hospitals and healthcare institutions until you have consented to the use of Care Everywhere. Your consent is valid for five years after signing this declaration. You can then extend your consent for a further five years by signing another declaration of consent. Extending your consent is also voluntary.

You can revoke your consent at any time – even before it expires – without giving reasons. To do so, please contact us by e-mail at careeverywhere-support@insel.ch, by phone on +41 (0)31 664 38 37 or by post to Insel Gruppe AG, Freiburgstrasse 20, CH-3010 Bern. Revoking your consent will not affect your treatment at Insel Gruppe. It will not affect data exchanged prior to revoking your consent, i.e. data that Insel Gruppe has received through Care Everywhere based on your consent will remain in the patient file. Vice versa, data that Insel Gruppe has sent to other hospitals via Care Everywhere based on your consent will remain in the patient files of those hospitals. Insel Gruppe cannot retrieve such data. You must submit any deletion requests directly to the relevant hospital.

Transfer of data abroad

There are additional measures in place to ensure data protection when exchanging data with foreign hospitals. Before data is exchanged with foreign hospitals, Insel Gruppe will contact you and inform you of the request from/to the foreign hospital. In doing so, Insel Gruppe will inform you of the name and country of the foreign hospital. At the same time, you will be asked to give your consent to the exchange of your data on a case-by-case basis.

This case-by-case consent is granted on a voluntary basis. If you decline to consent to the transfer of data, no medical or other data will be shared with the foreign hospital. If you consent to the transfer of data, the patient files held by the Insel Gruppe and the foreign hospital may be merged, provided that both institutions have one. This case-by-case consent is only valid for the specific case, i.e. in the event of another request to or from a foreign hospital, you will be asked to consent again on a case-by-case basis.

Consent to the use of Care Everywhere

I confirm that I have read and understood the information on the purpose and functionality of Care Everywhere, on the terms of consent and on the transfer of data abroad. In particular, I have been informed that I can revoke my consent at any time without giving a reason. I hereby consent to the use of Care Everywhere for the disclosure of my patient data to the extent described.

Place, date

Signature
